

The Company adopts due legal process as detailed below for repossession of vehicles financed:

Termination of the contract.

Recall of the loan for all NPA cases.

Invocation of arbitration clause and appointment of arbitrator.

Filing statement of claim (S.O.C.) along with details of the agreement, invoice, asset with a prayer seeking interim relief of repossession of the vehicle before the arbitrator.

Arbitrator to send the S.O.C. to the respondents and intimate the date of hearing.

Seeking permission for interim relief of repossession on the date fixed for hearing.

Appointment of Receiver by the Arbitrator to repossess the vehicle.

After obtaining the interim order, informing concerned police station having jurisdiction about the repossession order along with the copy of the order.

Repossession of the vehicle with repossession order.